

Terms and Conditions of Use

Last Updated: Nov 18, 2025

Welcome to **Prepezy**, an AI-powered interview preparation and performance analytics platform owned and operated by **LIPRO Software Pvt. Ltd.** (“LIPRO,” “we,” “us,” or “our”). These Terms and Conditions (“Terms”) govern your access and use of the Prepezy platform (“Platform” or “Service”), available at <https://prepezy.in/>.

By accessing or using the Platform, you agree to be bound by these Terms and our Privacy Policy. If you do not agree, you must discontinue use immediately.

1. Eligibility

You must be at least 18 years of age and capable of entering into a binding agreement under Indian law. By using the Platform, you confirm you meet this requirement.

2. Nature of Service

Prepezy offers:

- AI-driven mock interview sessions
- Behavioral, linguistic, and performance analytics and reports
- Personalized interview preparation plans
- Data-driven insights for students, faculty, and participating institutions

Reports are generated based on your responses and voice characteristics. Prepezy does not guarantee any job placement, interview outcomes, or hiring decisions.

3. Account Usage and Responsibilities

You are responsible for:

- Maintaining the confidentiality of your account credentials
- Ensuring the accuracy of information submitted
- Preventing unauthorized access

All account-related activity is considered your responsibility. Notify us immediately if you suspect unauthorized access.

4. Subscription, Fees, and Refunds

All subscriptions **must be paid in full upfront**. Due to immediate access to AI-driven features and intellectual content:

- **No refunds or cancellations are allowed** after purchase
 - Subscription fees are non-transferable
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5. Prohibited Use

You agree **not** to:

- Upload or share defamatory, harmful, or unlawful content
 - Attempt reverse-engineering or harm the Platform
 - Use the Platform for any fraudulent or malicious purpose
 - Extract, record, or share content without permission
 - Violate privacy rights of individuals
 - Violation may lead to account termination or legal action.
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6. Data Collection, Storage & Retention

Prepezy operates on a **secure cloud-based infrastructure**. Data including interview recordings, reports, and performance logs may be stored for up to **three (3) years** for compliance, analytics, and platform training.

By using Prepezy, you agree that:

- Your data may be shared with your affiliated institution for feedback and improvement
 - Personal data will not be sold to third parties
 - Data may be used for improving AI models, research, and internal analytics
 - Prepezy will not be held responsible for illegal or unauthorized recordings by others
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7. Use of Content for Marketing

By using the service, you grant Prepezy the right to:

- Use anonymized or non-sensitive audio/video snippets for marketing, training material, or platform promotion
 - Publish content on Prepezy.in and associated platforms in a non-abusive, copyright-respecting manner
 - No compensation or claims can be made for internal or promotional content usage
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8. Intellectual Property

All platform content, design, software, and algorithmic materials belong to **LIPRO Software Pvt. Ltd.**

You retain ownership of your interview content but grant Prepezy an unrestricted license to analyze, process, and improve service performance.

9. No Job Guarantee

Prepezy is strictly an educational platform. It does not:

- Guarantee employment, interviews, or selections
 - Serve as recruitment or placement assistance
 - Assure performance outcomes
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10. Platform Availability & Updates

We strive for uninterrupted access but do not guarantee uptime. Temporary downtime may occur due to:

- Maintenance
- Technical issues
- Feature upgrades

We reserve the right to modify services at any time.

11. Third-Party Integrations

The platform may integrate or rely on third-party services (like video or speech analytics tools). All interactions with these services are subject to their respective terms.

12. Liability Limitation

To the fullest extent permitted by law:

- Prepezy is provided “as-is” without warranties
- LIPRO is not liable for indirect, incidental, or consequential damages
- Maximum liability shall not exceed total fees paid in the last 12 months

13. Legal Compliance & Jurisdiction

We comply with:

- **Information Technology Act, 2000**
- **IT Rules, 2011**
- **Data Protection Act, 2023 (where applicable)**

All disputes will be handled exclusively in the **District Court, Sector-12, Faridabad, Haryana.**

14. Termination

We reserve the right to suspend or terminate accounts for violations. You may discontinue usage at any time, but no refunds will be processed.


15. Changes to Terms

We may update these Terms periodically. Continued usage post-update indicates acceptance.

16. Contact Information

For support or legal queries:

 **Support:** admin@prepezy.in

 **Company Support:** info@liprosoftware.com

 **Product Website:** <https://prepezy.in/>

 **Company Website:** <https://liprosoftware.com/>

Thank you for using Prepezy – a LIPRO Software Pvt. Ltd. product